



## QUALITY POLICY

EXB Electric supplies, primarily, explosion protected apparatus and assemblies to the petrochemical, oil and gas and related industries.

We the directors, management and staff of EXB Electric assumes the responsibility for the implementation of our organization's leadership in the business market via, competitive advantage such as the application of innovative technologies for the benefit of our customer (interested parties, such as shareholders, suppliers and employees, including the effectiveness and continual improvement of the organization and of the ISO 9001 quality management system and evaluates it constantly. This commitment will ensure:-

- Customer product service quality which meets and exceeds our customers' expectations. The satisfaction of our customers and the efficiency of our operations are an endorsement for the sustainability of our success and are always our top priority.
- We produce a product which complies with national standards within the framework of statutory & regulatory, customer requirements and the "Certex" product certification requirements.
- Our aim is to continually strive to improve our performance through review, analysis and continuous improvement of our business processes, by facilitating innovation and creativity in furthering our quality objectives.
- effective planning and implementation of the organizations strategic goals and development.
- effective monitoring and measurements of our quality objectives and targets;
- effective and open communication and discussion on quality matters at all levels;
- review and improve initiatives from Management concerning our quality performance;
- All managerial staff of the company are obliged to communicate, instruct and motivate their subordinates accordingly to ensure the Quality Management System is effectively implemented and that all EXB Electric (PTY) LTD employees are aware of their responsibility towards quality of their work. These responsibilities will be defined within the company procedures and works instructions. We also commit to develop staff potential through the provision of appropriate training.
- annual reviews of this policy and our quality objectives thereby ensuring that our aims and objectives according to our policy remain relevant and appropriate to our organization.

**Everyone at EXB ELECTRIC takes responsibility for maintaining the highest quality standards.**

SIGNED:

Mrs N Padayachee  
HOA

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Sole Distributors for: Cooper Crouse-Hinds / CEAG, Explosion Protection Equipment

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